



Learn, connect,
and network
at Canada's
largest national
digital health
conference.

 **Health 2024**

MAY 26 - 28 • PARQ VANCOUVER

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Welcome



Welcome to e-Health 2024

e-Health is the premier event for Canadian digital health professionals working to make a difference in health and healthcare delivery. Since its inception in 2000, the e-Health Conference and Tradeshow has served as a vital epicentre of Canadian digital health discussion and debate, attracting over 1,000 health professionals annually.

e-Health is the optimal spot for networking and knowledge sharing with peers nationally and around the globe. With in-demand speakers, expert panellists and presenters, and leading-edge exhibitors, e-Health always delivers memorable education and networking opportunities.



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STARTUPS

StartUps

ElderPRIME Solutions Inc

Dogwood Health Consulting Inc

Medimap

Cortico Health Technologies Inc

Strongest Families Institute

DataSpeckle Scientific Inceckle

Red Rover

GO Automate

Waive the Wait

Vistacan

TEEMA Managed Solutions

Orthodontia Vision

HealthEMe

Beam Mobile

SPONSORS





OPENING KEYNOTE SPONSORED BY ORACLE HEALTH

Healthcare Human Resources: What Physicians, Nurses, and Healthcare Providers Need to Make Their Jobs Easier and Manage Burnout, Technology, the Administrative Burden of Health, and the Impact on Human Resources

May 27 | 8:00 AM – 9:30 AM
Kitsilano Ballroom - Level 4

In this session, Dr. Kathleen Ross will share innovative strategies to manage workloads more effectively and discuss insights on addressing and mitigating burnout and its impact on overall healthcare delivery. The session will also explore utilizing innovative technology to streamline healthcare processes and enhance the efficiency of medical professionals proposing solutions to alleviate its impact on physicians, nurses, and human resources.

EMCEE

Avis Favaro, Hypochondria Communications

SPEAKER

Dr. Kathleen Ross, President, Canadian Medical Association, and family physician

MODERATOR

Dr. Deborah Cohen, Health Workforce Canada, Chief Operating Officer

HOST SESSION PRESENTED BY CANADA HEALTH INFOWAY,
CANADIAN INSTITUTE FOR HEALTH INFORMATION, AND
DIGITAL HEALTH CANADA

Working Together to Advance Canada's Shared Health Priorities Through Data and Digital Health

May 27 | 4:15 PM – 5:30 PM
Kitsilano Ballroom - Level 4

Join us for a dynamic conversation featuring leaders from Digital Health Canada, Canada Health Infoway and the Canadian Institute for Health Information as they discuss the pivotal role of collaboration and innovation in advancing our national shared health priorities. Situated within the framework of the February 7, 2023 announcement from the Federal government on "Working together to improve health care for Canadians," this session will explore the data and digital health imperatives that underpin the recently developed shared health priorities in four key areas: primary care health services, health system capacity and supply, mental health and substance use, and a modernized health system.

Panellists will discuss the contribution of our collective efforts towards setting, measuring and acting on identified gaps to advance outcomes for the priority focus areas. Central to this discussion is the critical role health data, technology, and interoperability play in modernizing our health system to meet the evolving needs of Canadians. Through real-world examples and insights, our speakers will highlight the importance of aligning investments with a robust measurement strategy and illustrate how shared vision, collaboration, and better information for governments and Canadians can drive progress in addressing existing challenges within Canada's healthcare system.

EMCEE

Avis Favaro, Hypochondria Communications

SPEAKERS

Kathleen Morris, CIHI, Vice President, Research and Analysis; Mark Casselman, Digital Health Canada, Chief Executive Officer; Simon Hagens, Canada Health Infoway, Vice President, Performance

MODERATOR

Shez Daya, Canadian Institute for Health Information

PLENARY SESSION SPONSORED BY SALESFORCE

Artificial Intelligence in Health and Public Health Data: Balancing Possibilities and Accountabilities in a Secure Environment

May 28 | 8:00 AM – 9:00 AM
Kitsilano Ballroom - Level 4

This panel will examine the transformative potential of Artificial Intelligence (AI) in healthcare and explore the ethical and regulatory accountabilities in leveraging AI for public health data and the critical importance of security measures in safeguarding health-related information.

EMCEE

Avis Favaro, Hypochondria Communications

SPEAKERS

Sue Robins, Bird Comm, Author and Patient Engagement Consultant; Dr. Khaled El Emam, University of Ottawa, Canada Research Chair in Medical AI and Professor, School of Epidemiology and Public Health, University of Ottawa; Dr. Kimberlyn McGrail, University of British Columbia; Devin Singh, The Hospital for Sick Children, Physician Lead Clinical Artificial Intelligence & Machine Learning Emergency Medicine Division

MODERATOR

Mohamed Alarakhia, eHealth Centre of Excellence, CEO

CLOSING KEYNOTE

A Parent's Perspective on Advocacy in Healthcare for People with Disabilities

May 28 | 3:45 PM – 5:00 PM

Kitsilano Ballroom - Level 4

Closing keynote speaker Tamara Taggart learned how to be an advocate out of necessity. When her son Beckett was born with Down syndrome, healthcare providers were negative and dismissive of his potential. When her son was three years old, Tamara received life-saving surgery and a rare cancer diagnosis and the response from physicians was positive and encouraging - a stark contrast to what she heard when her beautiful baby boy was born.

Words, tone and basic kindness play a huge role in healthcare, especially when it comes to conquering the discrimination of disabled people in healthcare. Tamara will share her journey to healthcare advocacy and why we must all become advocates for positive change.

Tamara Taggart is a mother of three, podcast host of TELUS Talks with Tamara Taggart, and the volunteer President of Down Syndrome BC.

EMCEE

Avis Favaro, Hypochondria Communications

SPEAKER

Tamara Taggart, Down Syndrome BC, Mother, podcast host of TELUS Talks with Tamara Taggart, and volunteer President

MODERATOR

Ian Lording, Canada Health Infoway, Vice President, Health Solutions & Operations



NETWORKING

President's Reception

May 26 | 4:30 – 5:30 PM

By invitation only

Sponsored by Deloitte

Welcome Reception

May 26 | 5:30 – 7:30 PM | Park Outdoor Terrace – Level 6

Drop by the Welcome Reception on Sunday evening at for snacks, drinks, and the pleasure of reconnecting with old friends and meeting new delegates.

Sponsored by Amazon Web Services

Networking Breakfast

May 27 | 7:00 AM – 8:00 AM | Fairview Ballroom Foyer - Level 4

Sponsored by Salesforce

Networking Break

May 27 | 9:30 AM – 10:00 AM

Sponsored by Capsa Healthcare

Lunch

May 27 | 11:30 Am – 12:30 PM

Networking Break

May 27 | 2:30 – 3:00 PM

Sponsored by Smile Digital Health

e-Health Social Night

May 27 | 7:30 – 10:00 PM

Kitsilano Ballroom - Level 4

Sponsored by Oracle Health

Networking Breakfast

May 28 | 7:00 – 8:00 AM

Sponsored by Deetken Insight

Networking Break

May 28 | 9:00 – 9:30 AM

Sponsored by EY Canada LLP

Lunch

May 28 | 11:00 AM – 12:00 PM

Networking Break

May 28 | 3:30 PM – 3:45 PM

SCHEDULE

MAY 26

NETWORKING EVENT

Newcomer Session

3:30 PM – 4:30 PM | Fairview Ballroom V - Level 4

Speakers: Marissa Binstock, Nadia McKenzie, Emilia Kim

NETWORKING EVENT

Welcome Reception

Sponsored by AWS

5:30 PM – 7:30 PM | Park Outdoor Terrace - Level 6

SCHEDULE

MAY 27

NETWORKING EVENT

Networking Breakfast

Sponsored by Salesforce

7:00 AM – 8:00 AM | Fairview Ballroom Foyer - Level 4

PLENARY

Opening Ceremonies and Opening Keynote

Sponsored by Oracle Health

8:00 AM – 9:30 AM | Kitsilano Ballroom - Level 4

Emcee: Avis Favaro

Speakers: Dr. Kathleen Ross

Moderator: Dr. Deborah Cohen

NETWORKING EVENT

Break

Sponsored by Capsa Healthcare

9:30 AM – 10:00 AM

NETWORKING BREAK

Ask the Patient

9:30 AM – 10:00 AM | Parq Grand Ballroom Foyer
(near the e-Health Host booths 97/98/99)

ARTIFICIAL INTELLIGENCE IN HEALTHCARE

CCS1.MAM Artificial Intelligence in Healthcare

10:00 AM – 11:00 AM

Moderator: Shannon Bott

CCS1.MAM.1 EP - Artificial Intelligence-Based Rib Fracture Detection in Real-World: A Feasibility Assessment

10:00 AM - 10:05 AM | Breakout Room 1 - Fairview Ballroom V

Speaker: Shu-Tien Huang

CCS1.MAM.2 EP - Clinical Validation and Applications of CNN Models for Chest X-ray

10:10 AM - 10:15 AM | Breakout Room 1 - Fairview Ballroom V

Speaker: LiongRung Liu

CCS1.MAM.3 EP - An Artificial Intelligence-based Chatbot for Pharmacists in HIV Care: Results from a Knowledge-Attitudes-Practices Needs-Assessment Questionnaire

10:20 AM - 10:25 AM | Breakout Room 1 - Fairview Ballroom V

Speaker: Moustafa Laymouna

CCS1.MAM.4 EP - Clinician attitudes and readiness towards using AI-based interventions in psychiatry

10:30 AM - 10:35 AM | Breakout Room 1 - Fairview Ballroom V

Speaker: Valentina Tamayo Velasquez

CCS1.MAM.5 O - External Validation of AI Model for Breast Cancer Risk Prediction in Canadian Context

10:45 AM - 11:00 AM | Breakout Room 1 - Fairview Ballroom V

Speaker: Tim Mammadov

PATIENT ENGAGEMENT AND EMPOWERMENT

CCS2.MAM Patient Engagement and Empowerment

10:00 AM – 11:00 AM

Moderator: Naima Salemhamed

CCS2.MAM.1 O - Cultivating Patient Empowerment: Evaluating and Enhancing a Province-Wide Personal Health Records Application

10:00 AM - 10:15 AM | Breakout Room 2 - Fairview Ballroom IV

Speakers: Paula Voorheis, Mark McAllister

CCS2.MAM.2 O - Empowering and Supporting Patients and Family in the Digital and Virtual Care Ecosystems: Co-Created eToolkit

10:15 AM - 10:30 AM | Breakout Room 2 - Fairview Ballroom IV

Speakers: David Wiljer, Anne O'Riordan

CCS2.MAM.3 O - Co-creating digitally-enabled integrated care with patients and caregivers

10:30 AM - 10:45 AM | Breakout Room 2 - Fairview Ballroom IV

Speakers: Jane Williams, Shiran Isaacksz

CCS2.MAM.4 O - Embracing Technology and AI in Patient-Centered Healthcare: Insights from the Perspective of Patient Organizations

10:45 AM - 11:00 AM | Breakout Room 2 - Fairview Ballroom IV

Speaker: Dr. Alexandra T. Greenhill

DIGITAL TECHNOLOGY AND HEALTHCARE HUMAN RESOURCES

CCS3.MAM Digital Technology and Healthcare Human Resources

10:00 AM – 11:00 AM

Moderator: Wendy Tegart

CCS3.MAM.1 EP - The Impact of a Customizable Homepage in an EMR on User Perceptions and Satisfaction.

10:00 AM - 10:05 AM | Breakout Room 3 - Fairview Ballroom III

Speaker: Sukhman Tamber

CCS3.MAM.2 EP - Robotics in Nursing: A Scoping Review Protocol

10:10 AM - 10:15 AM | Breakout Room 3 - Fairview Ballroom III

Speaker: Elizabeth Darko

CCS3.MAM.3 P - How Integrated Clinical Change Management and Transformation Strategies Accelerates Digital Transformation Adoption

10:25 AM - 10:55 AM | Breakout Room 3 - Fairview Ballroom III

Speakers: Mike Nash, Lily Farris

HEALTH DATA MANAGEMENT, SECURITY, AND PRIVACY**CCS4.MAM Health Data Management, Security, and Privacy**

10:00 AM - 11:00 AM

Moderator: Ovey Yeung

CCCS4.MAM.1 O - Safeguarding Patient Care: Building Cyber Resilience in Healthcare

10:00 AM - 10:15 AM | Breakout Room 4 - Fairview Ballroom II

Speaker: Shane Sukhai

CCS4.MAM.2 O - Safeguarding Healthcare: A Prescription for Cybersecurity Resilience

10:15 AM - 10:30 AM | Breakout Room 4 - Fairview Ballroom II

Speakers: Rajaei Qubrosi, samantha Bordage

CCS4.MAM.3 O - How can primary and community care physicians respond to cybersecurity threats?

10:30 AM - 10:45 AM | Breakout Room 4 - Fairview Ballroom II

Speaker: Ariane Siegel

CCS4.MAM.4 O - Measuring Success of Virtual Health Products : Analytical Strategies & Metrics of Value

10:45 AM - 11:00 AM | Breakout Room 4 - Fairview Ballroom II

Speakers: Neel Majumder, Amir Rasheed

DIGITAL HEALTH EQUITY AND ACCESS**CCS5.MAM Digital Health Equity and Access**

10:00 AM - 11:00 AM

Moderator: Linda Mouhamou (she/her/elle)

CCS5.MAM.1 RF - On-demand Video Remote Interpreting (VRI) – Provincial Evaluation Results

10:00 AM - 10:07 AM | Breakout Room 5 - Granville II

Speaker: Elsie Chan

CCS5.MAM.2 O - Digital Navigator: Closing the Gap in Digital Literacy and Virtual Care Access

10:10 AM - 10:25 AM | Breakout Room 5 - Granville II

Speakers: Nerissa Taylor, Stephanie Johnston

CCS5.MAM.3 O - mHealth-enhanced type 2 diabetes care in regional populations: Results from a randomised controlled teletrial

10:27 AM - 10:42 AM | Breakout Room 5 - Granville II

Speaker: Ida Tornvall

CCS5.MAM.4 O - Implementing Virtual Supports from PICU to Community Providers Caring for Critically Ill Children in BC

10:45 AM - 11:00 AM | Breakout Room 5 - Granville II

Speakers: Mahmoud Mitha, Jenny Retallack

MULTITRACK

CCS6.MAM Virtual Care, Telemonitoring, and Remote Patient Care + Health Data Management, Security, and Privacy

10:00 AM – 11:00 AM

Moderator: Sayeh Radpay

CCS6.MAM.1 EP - Patient-Physician agreement for wound assessment of Remote Digital Wound Care Service

10:00 AM - 10:05 AM | Breakout Room 6 - Granville I

Speaker: Ming-Yuan Huang

CCS6.MAM.2 EP - Defining User Requirements for Remote Health Monitoring of Elderly Populations

10:09 AM - 10:14 AM | Breakout Room 6 - Granville I

Speaker: Titilola Yakubu

CCS6.MAM.3 EP - Pharmacist-led remote hypertension monitoring in a university- affiliated clinic

10:17 AM - 10:22 AM | Breakout Room 6 - Granville I

Speaker: Jamie Yuen

CCS6.MAM.4 EP - Clicks then bricks: a virtual-first comprehensive primary care model for thousands of unattached patients

10:25 AM - 10:30 AM | Breakout Room 6 - Granville I

Speaker: Joby McKenzie

CCS6.MAM.5 EP - Development and Implementation of a Remote Care Management Framework in Specialized Paediatric Care

10:33 AM - 10:38 AM | Breakout Room 6 - Granville I

Speaker: Robin Deliva

CCS6.MAM.6 O - "I Consent" - The Patient Perspective on Consent and Digital Health Tools

10:43 AM - 10:58 AM | Breakout Room 6 - Granville I

Speakers: Danton Remacle, Naomi Brooks

CONNECTED CARE AND INTEROPERABILITY**CCS7.MAM Connected Care and Interoperability**

10:00 AM - 11:00 AM

Moderator: Gavin Tong

CCS7.MAM.1 EP - Project Hope: Engaging Patients, Family Members and Practitioners in Redeveloping a Suicide Prevention App

10:00 AM - 10:05 AM | Breakout Room 7 - Cambie

Speaker: Brian Lo

CCS7.MAM.2 EP - Advancing on a multi-year journey for modernizing pan-Canadian acute and ambulatory care data

10:07 AM - 10:12 AM | Breakout Room 7 - Cambie

Speaker: Biljana Klasninovska

CCS7.MAM.2 P - Establishing pan-Canadian Gender, Sex and Sexual Orientation Standards

10:15 AM - 10:45 AM | Breakout Room 7 - Cambie

Speakers: Dan Simic, William Clifford, Shannon O'Connor

CCS7.MAM.3 O - Building a foundation for interoperability: a deep dive into Canada's Pan-Canadian Health Data Content Framework for connected care

10:45 AM - 11:00 AM | Breakout Room 7 - Cambie

Speakers: Christine McKenzie, Alyssa Bryan

TECHNOLOGY SOLUTIONS FOR MENTAL HEALTH

CCS8.MAM Technology Solutions for Mental Health

10:00 AM – 11:00 AM

Moderator: Mary Deren

CCS8.MAM.1 O - The Red Fish Virtual/Digital Innovation Hub. The Wearables Project

10:00 AM - 10:15 AM | Breakout Room 8 - Stanley

Speaker: Sarah Munoz-Violant

CCS8.MAM.2 O - Foundry Virtual: A Novel Platform for Youth-Centered Digital Mental Health Services

10:15 AM - 10:30 AM | Breakout Room 8 - Stanley

Speaker: Sam Mod

CCS8.MAM.3 O - Forensics Legal Solution for Mental Health Care

10:30 AM - 10:45 AM | Breakout Room 8 - Stanley

Speakers: Bradley Ho, Anya Solomon

CCS8.MAM.4 O - Enabling Data-Driven Forensic Mental Health Care

10:45 AM - 11:00 AM | Breakout Room 8 - Stanley

Speaker: Colin Chu

PUBLIC PRIVATE PARTNERSHIP

P3 Showcase

11:00 AM – 11:30 AM

Location: Breakout Rooms 1 - 8

P3 Showcase 1: Hosted by H.H. Angus and Associates Ltd | Bridging the Gap in Rural Health: Technology Integration and Innovation Strategies

11:00 AM - 11:30 AM | Breakout Room 1 - Fairview Ballroom V

Speakers: Gina Johar, Chris Byczko

P3 Showcase 2: Hosted by CDW Canada | Navigating the Future: Innovations in Smart Hospitals for Enhanced Healthcare

11:00 AM - 11:30 AM | Breakout Room 2 - Fairview Ballroom IV

Speakers: KJ Burke, David Schned, Dr. Tom Jazen, Jen Schrock

P3 Showcase 3: Hosted by Philips Canada | Innovation adoption in clinical environments: Clinical and IT perspective

11:00 AM - 11:30 AM | Breakout Room 3 - Fairview Ballroom III

Speakers: Dr. Kathryn Brown, Nathan Bluvol, Ted Scott, Elizabeth Keller

P3 Showcase 4: Hosted by Workday | Streamlining Healthcare: Unlocking Time for Care and Spend Efficiency through Back Office Modernisation in Canada

11:00 AM - 11:30 AM | Breakout Room 4 - Fairview Ballroom II

Speakers: Kalan Comba, Tim Heintzman, Shannon Malovec

P3 Showcase 5: Hosted by Google | Informed Decisions Start Here: Precision Healthcare AI Search

11:00 AM - 11:30 AM | Breakout Room 5 - Granville II

Speakers: Mohamed Nofal, Alex Mendeleev

P3 Showcase 7: Hosted by Nuance, a Microsoft Company | Reducing clinician burnout with speech AI

11:00 AM - 11:30 AM | Breakout Room 7 - Cambie

Speakers: Duncan Salt, Rizwan Pasha

P3 Showcase 8: Hosted by Salesforce | Health's Digital Sky: Harnessing the Power of the Cloud for Citizen-Centered Excellence in Canadian Healthcare

11:00 AM - 11:30 AM | Breakout Room 8 - Stanley

Speakers: Karen Hay, Victoria Kester, Michael Tatto

NETWORKING EVENTS

Lunch*Sponsored by e-Health*

11:30 AM – 12:30 PM

SYMPOSIUM

Sponsor Symposia

12:30 PM – 1:30 PM | Location: Breakout Rooms 1 - 8

8 Subsessions

SSponsor Symposia 1: Hosted by MEDITECH | Breaking Barriers: Advancing Integration of MEDITECH Expanses and AI in Digital Health

12:30 PM - 1:30 PM | Breakout Room 1 - Fairview Ballroom V

*Speakers: Robert Molloy, Amyeen Hassanali, Andrea Waddell, Derek Garniss***Sponsor Symposia 2: Hosted by LGI Healthcare Solutions | Transition of Care. Getting patient's the right care, at the right place, at the right time.**

12:30 PM - 1:30 PM | Breakout Room 2 - Fairview Ballroom IV

*Speakers: Robert Fox, Victor Helfrick, Peter Smith***Sponsor Symposia 3: Hosted by Teladoc Health | Enabling ER and Primary Care Access for Canadians - An exciting partnership that is extending care across Newfoundland and Labrador**

12:30 PM - 1:30 PM | Breakout Room 3 - Fairview Ballroom III

*Speakers: Joby McKenzie, Cynthia Clarke, Moritz Bolle, Ashley Dinn***Sponsor Symposia 4: Hosted by EY Canada LLP | Accelerating Transformation: Catalyzing Innovation and Modernization in Healthcare Technology**

12:30 PM - 1:30 PM | Breakout Room 4 - Fairview Ballroom II

Speakers: Margaret Palmeter, Jonathan Sachs, Nella Brodett, Rachit Khare

Sponsor Symposia 5: Hosted by Amazon Web Services (AWS) | Bridging Borders: Generative AI Innovations in Canadian and Global Healthcare

12:30 PM - 1:30 PM | Breakout Room 5 - Granville II

Speakers: Dr. Rowland Illing, Benjamin Wan, Alim Sunderji, Pragni Sanghvi

Sponsor Symposia 6: Hosted by Novartis | Transforming the detection of Rheumatology conditions from months to minute: The role of AI enabled, portable technology in improving disease diagnosis

12:30 PM - 1:30 PM | Breakout Room 6 - Granville I

Speakers: Rebecca Yohemas, Mohammad Bardi, Ohad Arazi

Sponsor Symposia 7: Hosted by Calian | Interoperability in Motion: Personalizing the Patient Care Experience

12:30 PM - 1:30 PM | Breakout Room 7 - Cambie

Speakers: Tazmin Leipsig, Rashaad Vahed, Stephanie Chicoine

Sponsor Symposia 8: Hosted by Accenture | How Nova Scotia Health is using technology and teamwork to coordinate care: Launching the first province-wide Care Coordination Centre

12:30 PM - 1:30 PM | Breakout Room 8 - Stanley

Speakers: Andrea Muenster, Karina Guy, Natalie Webb, Bailey Griffin

CONCURRENTS**Concurrent Sessions**

1:30 PM – 2:30 PM | Breakout Rooms 1 - 8

ARTIFICIAL INTELLIGENCE IN HEALTHCARE**CCS1.MPM Artificial Intelligence in Healthcare**

1:30 PM – 2:30 PM

Moderator: Stephanie Rintol

CCCS1.MPM.1 P - Transforming Clinical Workflows with Cognitive Computing and Machine Learning

1:30 PM - 2:00 PM | Breakout Room 1 - Fairview Ballroom V

Speakers: Rachael Gray, Kevin Fatyas, Gabriel Bucoy

CCS1.MPM.2 O - Digital Twin/Digital Front Door: Revolutionizing capacity management and access to clinical pathways

2:00 PM - 2:15 PM | Breakout Room 1 - Fairview Ballroom V

Speakers: Casper Shyr, Miranda Cho

CCS1.MPM.3 O - Infection Control Automation in Acute Care Sites

2:15 PM - 2:30 PM | Breakout Room 1 - Fairview Ballroom V

Speakers: Lori Campbell, Issa Robedillo

CONNECTED CARE AND INTEROPERABILITY**CCS2.MPM Connected Care and Interoperability**

1:30 PM - 2:30 PM

Moderator: Michelle Culverwell

CCS2.MPM.1 P - New Brunswick's patient empowerment journey: secure data access enabling individuals' active participation in their healthcare

1:30 PM - 2:00 PM | Breakout Room 2 - Fairview Ballroom IV

Speakers: Mark McAllister, Eric Beaulieu, Annie Pellerin

CCS2.MPM.2 O - Eliminating Unnecessary Emergency Encounters

2:00 PM - 2:15 PM | Breakout Room 2 - Fairview Ballroom IV

Speaker: Jeremy Young

CCS2.MPM.3 O - Modernizing data management and performance reporting for organ donation and transplantation in Canada

2:15 PM - 2:30 PM | Breakout Room 2 - Fairview Ballroom IV

Speakers: Salma Roberts, Juliana Wu

DIGITAL TECHNOLOGY AND HEALTHCARE HUMAN RESOURCES**CCS3.MPM Digital Technology and Healthcare Human Resources**

1:30 PM - 2:30 PM

Moderator: Amelia Hoyt

CCS3.MPM.1 O - Reimagining an innovative, equity-informed, technology-enabled strategy for nurses in Atlantic Canada

1:30 PM - 1:45 PM | Breakout Room 3 - Fairview Ballroom III

Speakers: Richard Herritt, Jacqueline Van Wijlen

CCS3.MPM.2 O - Preparing the Next Generation of Nurses for Digital Health and Artificial Intelligence: A Mixed-Method Study

1:45 PM - 2:00 PM | Breakout Room 3 - Fairview Ballroom III

Speakers: Manal Kleib, Elizabeth Darko

CCS3.MPM.3 O - Reducing wait times and improving access for specialist consultation: Triaging Referrals to eConsults

2:00 PM - 2:15 PM | Breakout Room 3 - Fairview Ballroom III

Speaker: Geetha Mukerji

CCS4.MPM.4 O - It's Confirmed - Patients Love eReferral: High Satisfaction, Improved Experience with Electronic Referral

2:15 PM - 2:30 PM | Breakout Room 3 - Fairview Ballroom III

Speakers: Mohamed Alarakhia, Kim Lynch

PATIENT ENGAGEMENT AND EMPOWERMENT

CCS4.MPM Patient Engagement and Empowerment

1:30 PM – 2:30 PM

Moderator: Lorraine Blackburn

CCCS4.MPM.1 O - Best practices for patient-provider communication among Integrated Care patient population

1:30 PM - 1:45 PM | Breakout Room 4 - Fairview Ballroom II

Speaker: Jane Williams

CCS4.MPM.2 O - A Digital Front Door to Foster True Patient Engagement and Empowerment

1:50 PM - 2:05 PM | Breakout Room 4 - Fairview Ballroom II

Speakers: Cyntia Bissonnette, William Patry

CCS4.MPM.4 O - Bolstering Engagement to Reduce Patient Risk Through Automated Omnichannel Communication.

2:10 PM - 2:25 PM | Breakout Room 4 - Fairview Ballroom II

Speakers: Jessica Kainth, Kim Lawn

DIGITAL HEALTH EQUITY AND ACCESS

CCS5.MPM Digital Health Equity and Access

1:30 PM – 2:30 PM

Moderator: Nancy Walter

CCS5.MPM.1 O - Putting the public in digital health: Challenges and opportunities for a provincial public health institution

1:30 PM - 1:45 PM | Breakout Room 5 - Granville II

Speaker: Devon Haag

CCS5.MPM.2 O - Leading Change from the Ground Up: A Proven Change Management Approach for Digital Health Solutions

1:45 PM - 2:00 PM | Breakout Room 5 - Granville II

Speakers: Stephanie Dance, Meghan Brenner-Burgoyne

CCS5.MPM.3 P - Right care at the right time: Innovative, patient-centric digitally enabled program design, delivery and scaling.

2:00 PM - 2:30 PM | Breakout Room 5 - Granville II

Speaker: Dr. Alexandra T. Greenhill

TECHNOLOGY SOLUTIONS FOR MENTAL HEALTH**CCS6.MPM Technology Solutions for Mental Health**

1:30 PM - 2:30 PM

Moderator: Stephen O'Reilly

CCS6.MPM.1 O - The Development of a Machine Learning Model to Predict Adverse Events in Inpatient Psychiatry

1:30 PM - 1:45 PM | Breakout Room 6 - Granville I

Speaker: Valentina Tamayo Velasquez

CCS6.MPM.2 O - Digital Innovations to Enable Measurement Based Mental Health Care

1:45 PM - 2:00 PM | Breakout Room 6 - Granville I

Speakers: Dan Harren, Rola Moghabghab

CCS6.MPM.3 P - No Name, No Shame: Empowering Indigenous Voices with Anonymous Peer Support

2:00 PM - 2:30 PM | Breakout Room 6 - Granville I

Speakers: Michelle Voegtle, Kelly Gregoire

CONNECTED CARE AND INTEROPERABILITY

CCS7.MPM Connected Care and Interoperability

1:30 PM – 2:30 PM

Moderator: Adrian Dalloo

CCS7.MPM.1 P - A Provincial Interoperability Journey to Streamline Resident Transitions between Hospital & Long-Term Care

1:30 PM - 2:00 PM | Breakout Room 7 - Cambie

Speakers: Robert Steele, Dan Perri, Tyler Aird

CCS7.MPM.2 P - Advancing Connected Care: An update on Pan-Canadian efforts to improve interoperability

2:00 PM - 2:30 PM | Breakout Room 7 - Cambie

Speakers: Elizabeth Toller, Ann Chapman, Abhi Kalra

VIRTUAL CARE, TELEMONTORING, AND REMOTE PATIENT CARE

CCS8.MPM Virtual Care, Telemonitoring, and Remote Patient Care

1:30 PM – 2:30 PM

Moderator: Christopher Ng-Fletcher

CCS8.MPM.1 RF - Using Technologies to Augment Supports for Patients to Live Safely at Home

1:30 PM - 1:37 PM | Breakout Room 8 - Stanley

Speaker: Paula Young

CCS8.MPM.2 O - To Infinity & Beyond: Virtual Urgent Care Supporting Patients When & Where They Need It

1:40 PM - 1:55 PM | Breakout Room 8 - Stanley

Speakers: Raffaella Nocita, Carina Andreatta

CCS8.MPM.3 P - Improving Clinical Outcomes with Digital Patient Engagement and Remote Care Monitoring

2:00 PM - 2:30 PM | Breakout Room 8 - Stanley

Speakers: James Chan, Derek Garniss, Joshua Liu

NETWORKING EVENTS

Break*Sponsored by Smile Digital Health*

2:30 PM – 3:00 PM

NETWORKING BREAK

Ask the Patient2:30 PM – 3:00 PM | Location: Parq Grand Ballroom Foyer
(near the e-Health Host booths 97/98/99)

CONCURRENTS

Concurrent Sessions

3:00 PM – 4:00 PM | Breakout Rooms 1 - 8

ARTIFICIAL INTELLIGENCE IN HEALTHCARE

CCS1.MPM2 Artificial Intelligence in Healthcare

3:00 PM – 4:00 PM

Moderator: Jeanie Lacroix

**CCCS1.MPM2.1 RF - Natural Language Processing (NLP)
for automated extraction of cancer diagnosis from
pathology reports**

3:00 PM - 3:07 PM | Breakout Room 1 - Fairview Ballroom V

Speaker: Mizuki Shindoh

**CCS1.MPM2.2 RF - Developing a natural language
processing method to predict sentiments from patient
feedback about virtual care**

3:09 PM - 3:16 PM | Breakout Room 1 - Fairview Ballroom V

Speaker: Aditya Varma

**CCS1.MPM2.3 RF - Extracting Social Determinants of
Health from Electronic Health Records using Natural
Language Processing (NLP)**

3:18 PM - 3:25 PM | Breakout Room 1 - Fairview Ballroom V

Speaker: Zhenghua Chen

CCS1.MPM2.4 O - Harnessing the power of AI to strengthen the 'Data' foundation

3:27 PM - 3:43 PM | Breakout Room 1 - Fairview Ballroom V

Speakers: Babita Gupta, Shez Daya

CCS1.MPM2.5 O - Breakthrough AI technology enables continuous, autonomous monitoring of patients and clinical environment without compromising privacy

3:45 PM - 4:00 PM | Breakout Room 1 - Fairview Ballroom V

Speakers: Scott Delaney, Kara Kitts

PATIENT ENGAGEMENT AND EMPOWERMENT**CCS2.MPM2 Patient Engagement and Empowerment**

3:00 PM - 4:00 PM

Moderator: Zen Tharani

CCCS2.MPM2.1 O - Enhancing Patient Engagement through Digital Health Co-Design: Best-Practices for Co-Designing with Patient Partners

3:00 PM - 3:15 PM | Breakout Room 2 - Fairview Ballroom IV

Speaker: Paula Voorheis

CCS2.MPM2.2 O - Integrating empathetic, data-enhancing screening in a Pediatric ER to enhance care quality, workflow, and outcomes.

3:15 PM - 3:30 PM | Breakout Room 2 - Fairview Ballroom IV

Speaker: Daniel Penn

CCS2.MPM2.3 P - Co-creation and Implementation of TrustSphere: a Digital Ecosystem for Collaborative Clinical Care & Research

3:30 PM - 4:00 PM | Breakout Room 2 - Fairview Ballroom IV

Speakers: Shazhan Amed, Rob Attwell, Benjamin Wan

DIGITAL TECHNOLOGY AND HEALTHCARE HUMAN RESOURCES

CCS3.MPM2 Digital Technology and Healthcare Human Resources

3:00 PM – 4:00 PM

Moderator: Robin Laird

CCS3.MPM2.2 O - Virtual Waiting Room at Urgent and Primary Care Centres

3:10 PM - 3:25 PM | Breakout Room 3 - Fairview Ballroom III

Speaker: Simran Bhogal

CCS3.MPM2.3 O - Driving Advanced Analytics and Innovation at Providence Health Care with BC's First Care Coordination Centre

3:27 PM - 3:42 PM | Breakout Room 3 - Fairview Ballroom III

Speakers: Stephanie Hood, Dr. Charles Lo

CCS3.MPM2.4 O - Transforming Diagnostic Imaging referral Workflow: From Paper to Automation

3:45 PM - 4:00 PM | Breakout Room 3 - Fairview Ballroom III

Speakers: Karen Worlidge, Shairoz Kherani

HEALTH DATA MANAGEMENT, SECURITY, AND PRIVACY

CCS4.MPM2 Health Data Management, Security, and Privacy

3:00 PM – 4:00 PM

Moderator: Shauna Almas

CCS4.MPM2.1 O - Health Data Access for All: The Remarkable Growth and Reach of the Infoway Insights Website

3:00 PM - 3:15 PM | Breakout Room 4 - Fairview Ballroom II

Speakers: Barry(Bowen) Xu, Bobby Gheorghiu

CCS4.MPM2.3 P - Data Integration and Visualization as an Enabler of Value-Based Health Care

3:30 PM - 4:00 PM | Breakout Room 4 - Fairview Ballroom II

Speakers: Margot Wilson, Kathy Ho

PATIENT ENGAGEMENT AND EMPOWERMENT**CCS5.MPM2 Patient Engagement and Empowerment**

3:00 PM - 4:00 PM

Moderator: Francesca D'Angelo

CCS5.MPM2.1 O - SmartParent: Teaching by Texting

3:00 PM - 3:15 PM | Breakout Room 5 - Granville II

Speaker: Patricia Janssen

CCS5.MPM2.2 O - Using a Text Messaging Platform to Support Pediatric Patients and their Families after Cardiac Surgery

3:20 PM - 3:35 PM | Breakout Room 5 - Granville II

Speaker: Chris Buckland

CCS5.MPM2.3 O - Better technology for healthier lifestyle

3:40 PM - 3:55 PM | Breakout Room 5 - Granville II

Speakers: Brendan Riggin, Serghei Spelciuc

TECHNOLOGY SOLUTIONS FOR MENTAL HEALTH**CCS6.MPM2 Technology Solutions for Mental Health**

3:00 PM - 4:00 PM

Moderator: Cynthia Clarke

CCCS6.MPM2.1 P - Attitudes Towards Patient Portals in Mental Health Care

3:00 PM - 3:30 PM | Breakout Room 6 - Granville I

Speakers: Andrea Waddell, Helen Bolshaw-Walker, Jeannie Borg

CCS6.MPM2.2 O - Implementing a Patient Generated Data Solution in Outpatient Mental Health Settings

3:30 PM - 3:45 PM | Breakout Room 6 - Granville I

Speaker: Kit Cheung

CONNECTED CARE AND INTEROPERABILITY**CCS7.MPM2 Connected Care and Interoperability**

3:00 PM - 4:00 PM

Moderator: Adrian Dalloo

CCCS7.MPM2.1 O - Patients' experiences with connected care in the Canadian healthcare system

3:00 PM - 3:15 PM | Breakout Room 7 - Cambie

Speaker: Waldo Beausejour

CCS7.MPM2.2 O - Virtual Care: Interoperable Technology & Frameworks to Support New Models of Care

3:15 PM - 3:30 PM | Breakout Room 7 - Cambie

Speaker: Kate Quirke

CCS7.MPM2.3 P - Exploring primary care integration in a health information system: An innovative approach

3:30 PM - 4:00 PM | Breakout Room 7 - Cambie

Speakers: Daniel Glatt, Andrew King

VIRTUAL CARE, TELEMONITORING, AND REMOTE PATIENT CARE**CCS8.MPM2 Virtual Care, Telemonitoring, and Remote Patient Care**

3:00 PM - 4:00 PM

Moderator: Michelle O'Keefe

CCS8.MPM2.1 O - Developing a Balanced Scorecard to assess Quality in Virtual Care

3:00 PM - 3:15 PM | Breakout Room 8 - Stanley

Speakers: Geetha Mukerji, Samuel Petrie

CCS8.MPM2.2 O - Supporting the transition-of-care for Heart Failure patients: TEC4Home Home Health Monitoring Trial Results

3:15 PM - 3:30 PM | Breakout Room 8 - Stanley

Speaker: Meagan Mak

CCS8.MPM2.3 O - Enhancing Remote Patient Monitoring Care Quality through Centralization

3:30 PM - 3:45 PM | Breakout Room 8 - Stanley

Speakers: Anthony Le, Greg O'leary

CCS8.MPM2.4 O - Virtual Hospital: BC's first Virtual Psychiatric Unit (VPU)

3:45 PM - 4:00 PM | Breakout Room 8 - Stanley

Speakers: Radhika Khosla, Parvinder Dharnia

NETWORKING EVENTS**Break**

Sponsored by e-Health

4:00 PM - 4:15 PM

PLENARY**Host Session - Presented by Canada Health Infoway, Canadian Institute for Health Information, and Digital Health Canada**

4:15 PM - 5:30 PM | Kitsilano Ballroom - Level 4

Emcee: Avis Favaro

Speakers: Kathleen Morris, Mark Casselman, Simon Hagens

Moderator: Shez Daya

NETWORKING EVENTS**e-Health Social Night**

Sponsored by Oracle Health

7:30 PM - 10:00 PM | Kitsilano Ballroom - Level 4

Emcee: Cassie Frazer

NETWORKING EVENTS

Networking Breakfast*Sponsored by Deetken Insight*

7:00 AM – 8:00 AM | Fairview Ballroom Foyer - Level 4

PLENARY

Plenary Session*Sponsored by Salesforce*

8:00 AM – 9:00 AM | Kitsilano Ballroom - Level 4

Emcee: Avis Favaro

Speakers: Sue Robins, Dr. Khaled El Emam, Dr. Kimberlyn McGrail, Devin Singh

Moderator: Mohamed Alarakhia

NETWORKING EVENTS

Break*Sponsored by EY Canada LLP*

9:00 AM – 9:30 AM

NETWORKING BREAK

Ask the Patient9:00 AM – 9:30 AM | Parq Grand Ballroom Foyer
(near the e-Health Host booths 97/98/99)

CONCURRENTS

Concurrent Sessions

9:30 AM – 10:30 AM | Breakout Rooms 1 - 8

ARTIFICIAL INTELLIGENCE IN HEALTHCARE

CCS1.TAM Artificial Intelligence in Healthcare

9:30 AM – 10:30 AM

Moderator: Christopher Ng-Fletcher

CCS1.TAM.1 P - Canada's first Health System-Wide Digital Twin for Decision Making

9:30 AM - 10:00 AM | Breakout Room 1 - Fairview Ballroom V

Speakers: Niraj Dalmia, Michael Millar, Jennifer MacGregor

CCS1.TAM.2 P - Revolutionizing Healthcare through AI: Fraser Health's Transformative Initiatives

10:00 AM - 10:30 AM | Breakout Room 1 - Fairview Ballroom V

Speakers: Casper Shyr, Sheazin Premji, Teresa O'Callaghan

MULTI TRACK**CCS2.TAM Patient Engagement and Empowerment + Technology Solutions for Mental Health**

9:30 AM - 10:30 AM

Moderator: Mary Deren

CCS2.TAM.1 P - Conceptualizing an Ideal Virtual Caregiving Intervention

9:30 AM - 10:00 AM | Breakout Room 2 - Fairview Ballroom IV

Speakers: Kunal Parikh, Tyler Redublo

CCS2.TAM.2 O - Using digital health technology to empower citizens and unlock the power of mRNA vaccination

10:00 AM - 10:15 AM | Breakout Room 2 - Fairview Ballroom IV

Speaker: Taylor Rubens-Augustson

CCS2.TAM.3 O - Participating in Video-Based Group Therapy for Postpartum Depression: Qualitative Experience

10:15 AM - 10:30 AM | Breakout Room 2 - Fairview Ballroom IV

Speaker: Neesha Hussain-Shamsy

MULTI TRACK

CCS3.TAM Digital Technology and Healthcare Human Resources

9:30 AM – 10:30 AM

Moderator: Anne Forsyth

CCS3.TAM.1 O - The Healthcare Experience & Advancement Lab: Co-designing Automated Solutions
9:30 AM - 9:45 AM | Breakout Room 3 - Fairview Ballroom III
Speaker: Justin Wolting**CCS3.TAM.2 O - Carmi – a virtual assistant connecting primary care and vitality**
9:45 AM - 10:00 AM | Breakout Room 3 - Fairview Ballroom III
Speakers: Sheny Khera, Marjan Abbasi**CCS3.TAM.3 P - Modernizing the pan-Canadian Health Human Resource Data Standard**
10:00 AM - 10:30 AM | Breakout Room 3 - Fairview Ballroom III
Speakers: Natalie Damiano, Melanie Therrien, Shannon O'Connor

DIGITAL TECHNOLOGY AND HEALTHCARE HUMAN RESOURCES

CCS4.TAM Patient Engagement and Empowerment + Health Data Management, Security, and Privacy + Digital Technology and Healthcare Human Resources
9:30 AM – 10:30 AM

Moderator: Stephanie Rintol

CCS4.TAM.1 O - A digitally empowered patient experience: Exploring technical enhancements to optimize the patient journey
9:30 AM - 9:45 AM | Breakout Room 4 - Fairview Ballroom II
Speaker: Daryl Manankil

CCS4.TAM.2 O - Utilization of a CDM Solution to Improve the Patient's Surgical Journey Experience and Health Outcomes

9:45 AM - 10:00 AM | Breakout Room 4 - Fairview Ballroom II

Speaker: Tamsin Morgana

CCS4.TAM.3 O - A Dashboard on Patient Safety Incidents for Transparency and Accountability in Quality & Safety.

10:00 AM - 10:15 AM | Breakout Room 4 - Fairview Ballroom II

Speaker: Rita Chakko

CCS4.TAM.4 RF - Automating quality assurance testing of an Epic patient-facing tool at Princess Margaret Cancer Centre

10:20 AM - 10:27 AM | Breakout Room 4 - Fairview Ballroom II

Speaker: Benjamin Grant

DIGITAL HEALTH EQUITY AND ACCESS**CCS5.TAM Digital Health Equity and Access**

9:30 AM - 10:30 AM

Moderator: Stephen O'Reilly

CCCS5.TAM.1 P - Cultivating equity through Indigenous-led pathways to ehealth using an innovative P3 model to partnership

9:30 AM - 10:00 AM | Breakout Room 5 - Granville II

Speakers: Vanessa Ambtman-Smith, Mehmood Alibhai, Cheryl Sorensen

CCS5.TAM.2 O - Poppy: Robotic Process Automation (RPA) to Improve Clinical Workflow Efficiency and Population Health Management

10:00 AM - 10:15 AM | Breakout Room 5 - Granville II

Speakers: Justin Wolting, Eric Tian

CCS5.TAM.3 O - Deteriorate while you Wait, No More!

10:15 AM - 10:30 AM | Breakout Room 5 - Granville II

Speaker: Ashwin Kutty

TECHNOLOGY SOLUTIONS FOR MENTAL HEALTH**CCS6.TAM Technology Solutions for Mental Health**

9:30 AM - 10:30 AM

Moderator: Jeanie Lacroix

CCS6.TAM.1 O - E-Mental Health Strategy for Canada, Paving the way for digital mental health solutions and advancements

9:30 AM - 9:45 AM | Breakout Room 6 - Granville I

Speakers: Maureen Abbott, Kelsey Kavic

CCS6.TAM.2 O - How implementing a CRM in mental health and addictions services can improve patient management

9:45 AM - 10:00 AM | Breakout Room 6 - Granville I

Speakers: Jahel Ménard-Lavigne, Alex Savard

CCS6.TAM.3 P - Digital Front Door Solution Expands Access to Substance Use Health and Mental Health Treatment Services

10:00 AM - 10:30 AM | Breakout Room 6 - Granville I

Speakers: Kim Corace, Timon LeDain

CONNECTED CARE AND INTEROPERABILITY**CCS7.TAM Connected Care and Interoperability**

9:30 AM - 10:30 AM

Moderator: Michelle Culverwell

CCCS7.TAM.1 O - The Value of Connected Care for Nurses

9:30 AM - 9:45 AM | Breakout Room 7 - Cambie

Speaker: Waldo Beausejour

CCS7.TAM.2 O - Electronic Documentation; a compelling vision and what's in it for you?

9:45 AM - 10:00 AM | Breakout Room 7 - Cambie

Speakers: Wancy Ng, Angelica Chow

CCS7.TAM.3 P - Connecting Care across BC with the First-Of-Its-Kind Procurement of a Digital Referrals and Orders Solution

10:00 AM - 10:30 AM | Breakout Room 7 - Cambie

Speakers: Nancy Nguyen, Elise De Jager, Birinder Narang

VIRTUAL CARE, TELEMONTORING, AND REMOTE PATIENT CARE**CCS8.TAM Virtual Care, Telemonitoring, and Remote Patient Care**

9:30 AM - 10:30 AM

Moderator: Nancy Walter

CCS8.TAM.1 P - Starting with the end in mind: Needs-driven innovation through the power of partnership.

9:30 AM - 10:00 AM | Breakout Room 8 - Stanley

Speakers: Raja Mita, Mark Korthuis, Melanie Fuller

CCS8.TAM.2 O - Enhancing Heart Failure Management: Insights from In-home Medication Trials

10:00 AM - 10:15 AM | Breakout Room 8 - Stanley

Speaker: Aida Hassani

CCS8.TAM.4 O - Preliminary Findings from Radiation PATH: Investigating a Mobile Health-Based Radiation Oncology Patient Assessment Tool

10:15 AM - 10:30 AM | Breakout Room 8 - Stanley

Speaker: Shaneel Pathak

PUBLIC PRIVATE PARTNERSHIP

P3 Showcase

10:30 AM – 11:00 AM

Breakout Rooms 1 - 8

P3 Showcase 1: Hosted by LGI Healthcare Solutions | Healthcare staff scheduling isn't just important – it's vital to patient care.

10:30 AM - 11:00 AM | Breakout Room 1 - Fairview Ballroom V

Speakers: Lucky Bhatti, Anne Baldwin

P3 Showcase 2: Hosted by OceanMD | Bridging the Divide: A Collaborative Approach to Digital Health from Ocean to Ocean

10:30 AM - 11:00 AM | Breakout Room 2 - Fairview Ballroom IV

Speakers: Jeff Kavanagh, Lori-Anne Payson

P3 Showcase 3: Hosted by EY Canada LLP | Thriving in the digital health marketplace

10:30 AM - 11:00 AM | Breakout Room 3 - Fairview Ballroom III

Speakers: Heidi Giesbrecht, Julian Gollner, Rachit Khare

P3 Showcase 5: Hosted by Sectra Canada Inc | Elevating Enterprise Imaging Through Cloud Transformation

10:30 AM - 11:00 AM | Breakout Room 5 - Granville II

Speaker: Nader Soltani

P3 Showcase 7: Hosted by PricewaterhouseCoopers LLP | Data + AI = Health System Reinvention

10:30 AM - 11:00 AM | Breakout Room 7 - Cambie

Speakers: Dean Lancaster, Danielle Gifford, Fendi Huynh

P3 Showcase 8: Hosted by Oracle Health | Digital transformation across the entire care continuum

10:30 AM - 11:00 AM | Breakout Room 8 - Stanley

Speakers: Eric Grafstein, Shaina Reid, Rosa Hart, Colette Snowden

NETWORKING EVENTS

Lunch*Sponsored by e-Health*

11:00 AM – 12:00 PM

SYMPOSIA

Sponsor Symposia

12:00 PM – 1:00 PM

Location: Breakout Rooms 1 - 8

Sponsor Symposia 1: Hosted by Orion Health | Empowering Patients, Improving Outcomes: How the Digital Front Doors is Reshaping the Healthcare Experience

12:00 PM - 1:00 PM | Breakout Room 1 - Fairview Ballroom V

Speaker: Andrea Tait

Sponsor Symposia 2: Hosted by NTT Data | Back to the Future of Identity Management

12:00 PM - 1:00 PM | Breakout Room 2 - Fairview Ballroom IV

Speakers: Piers Hollott, Jason Aitchison

Sponsor Symposia 3: Hosted by Baxter | Connected Care: Empowering Patients and Providers through Digital Connectivity

12:00 PM - 1:00 PM | Breakout Room 3 - Fairview Ballroom III

Speaker: Glen Geiger

Sponsor Symposia 7: Hosted by Google | Navigating the Cloud: A Practical Guide to Security Best Practices

12:00 PM - 1:00 PM | Breakout Room 7 - Cambie

Speakers: Nimira Dhalwani, Greg Davison, Kashif Parvaiz, David Wong

Sponsor Symposia 8: Hosted by Oracle Health | Embracing the Future of Healthcare: A Collaborative Approach for Patients, Clinicians, and Administrators

12:00 PM - 1:00 PM | Breakout Room 8 - Stanley

Speakers: Eric Grafstein, Nino Bice, Kristina Garrels, Noelle Coombe

CONCURRENTS

CCS1.TPM Mental Health & Addictions + Education

1:00 PM - 2:00 PM

Breakout Rooms 1 - 8

ARTIFICIAL INTELLIGENCE IN HEALTHCARE

CCS1.TPM Artificial Intelligence in Healthcare

1:00 PM - 2:00 PM

Moderator: Stephanie Rintol

CCS1.TPM.1 P - Advancing Healthcare: Intelligent Automation Insights & Outcomes from Alberta Health Services

1:00 PM - 1:30 PM | Breakout Room 1 - Fairview Ballroom V

Speakers: Jesse Tutt, Glen Shortt, Anna Twomey

CCS1.TPM.2 P - Evaluating AI Scribe & Automation Technologies in Primary Care: A Perspective on Clinician Burden Reduction

1:30 PM - 2:00 PM | Breakout Room 1 - Fairview Ballroom V

Speakers: Chris Sulway, Onil Bhattacharyya, Justin Wolting

ARTIFICIAL INTELLIGENCE IN HEALTHCARE

CCS2.TPM Artificial Intelligence in Healthcare

1:00 PM - 2:00 PM

Moderator: Linda Mouhamou (she/her/elle)

CCCS2.TPM.2 O - Accelerating the Adoption of AI in Healthcare Through Mentorship

1:10 PM - 1:25 PM | Breakout Room 2 - Fairview Ballroom IV

Speaker: David Wiljer

CCS2.TPM.3 P - Empathy in Algorithms: How Conversational AI is Reshaping the Patient Journey

1:30 PM - 2:00 PM | Breakout Room 2 - Fairview Ballroom IV

Speakers: Tiffany Chui, Andy French

DIGITAL TECHNOLOGY AND HEALTHCARE HUMAN RESOURCES**CCS3.TPM Digital Technology and Healthcare Human Resources**

1:00 PM - 2:00 PM

Moderator: Michelle O'Keefe

CCS3.TPM.1 O - Forecasting the Future: Innovative Strategies to Optimize Staffing and Curtail Overtime Costs in Healthcare

1:00 PM - 1:15 PM | Breakout Room 3 - Fairview Ballroom III

Speaker: Alexandra Passmore

CCS3.TPM.2 O - Cancer Command: Data Integration and Insightful Visualizations to Support Decision-Making and Improved Quality of Care

1:15 PM - 1:30 PM | Breakout Room 3 - Fairview Ballroom III

Speakers: Tran Truong, Kelly Lane

CCS3.TPM.3 O - A Data-Driven Approach to Building a Provider Efficiency Program

1:30 PM - 1:45 PM | Breakout Room 3 - Fairview Ballroom III

Speakers: Chantel Lutchman, Ikran Ibrahim

MULTI TRACK**CCS4.TPM Patient Engagement and Empowerment + Virtual Care, Telemonitoring, and Remote Patient Care**

1:00 PM - 2:00 PM

Moderator: Robin Laird

CCS4.TPM.1 O - Engaging Patients: The Impact of Integrated Bedside Terminals in Hospital Care

1:00 PM - 1:15 PM | Breakout Room 4 - Fairview Ballroom II

Speaker: Roseanne Gosselin

CCS4.TPM.2 O The Impact of Virtual Training Programs on the Self-Efficacy of Informal Caregivers of Older Adults

1:20 PM - 1:35 PM | Breakout Room 4 - Fairview Ballroom II

Speaker: Kunal Parikh

CCS4.TPM.3 O - Grading of the Digital Health Interventions in a Remote Monitoring Program

1:40 PM - 1:55 PM | Breakout Room 4 - Fairview Ballroom II

Speaker: Natasha Wood

DIGITAL TECHNOLOGY AND HEALTHCARE HUMAN RESOURCES**CCS5.TPM Digital Technology and Healthcare Human Resources**

1:00 PM - 2:00 PM

Moderator: Sayeh Radpay

CCCS5.TPM.1 P - Co-Designing the Next Generation Electronic Health Record System with Clinicians

1:00 PM - 1:30 PM | Breakout Room 5 - Granville II

Speakers: Tania Tajirian, Brian Lo

CCS5.TPM.2 O - Digital referral management: Case study of an ambulatory care hospital

1:30 PM - 1:45 PM | Breakout Room 5 - Granville II

Speaker: Alyssa Furfaro-Argier

CCS5.TPM.3 O - Examining Nurse Practitioner Experiences Delivering Virtual Care during the Covid-19 Pandemic

1:45 PM - 2:00 PM | Breakout Room 5 - Granville II

Speaker: Jessica Kromhoff

TECHNOLOGY SOLUTIONS FOR MENTAL HEALTH

CCS6.TPM Technology Solutions for Mental Health

1:00 PM – 2:00 PM

Moderator: Shy Amlani

CCS6.TPM.1 P - Assessing Mental Health Apps: MHCC Experiences from Developing an Online Library, Repository, and Review Engine

1:00 PM - 1:30 PM | Breakout Room 6 - Granville I

Speakers: Sapna Wadhawan, Kelsey Kavic

CCS6.TPM.2 O - Building the Modern Digital Ecosystem for Mental Health Care

1:30 PM - 1:45 PM | Breakout Room 6 - Granville I

Speakers: Noelle Coombe, David Rotenberg

CCS6.TPM.3 O - Evidence2Practice - Digitizing Quality & Measurement-Based Care in Anxiety & Major Depression Across Hospitals

1:45 PM - 2:00 PM | Breakout Room 6 - Granville I

Speakers: Vithu Kugathan, Samantha Lee

CONNECTED CARE AND INTEROPERABILITY

CCS7.TPM Connected Care and Interoperability

1:00 PM – 2:00 PM

Moderator: Gavin Tong

CCCS7.TPM.1 P - What's Next in Interoperability -or, What Have 20 years of Trials and Tribulations Taught Us?

1:00 PM - 1:30 PM | Breakout Room 7 - Cambie

Speakers: Alexander Dahl, Erik Uittien

CCS7.TPM.2 P - Enabling Care Continuity: A Provincial Interoperability Initiative Review

1:30 PM - 2:00 PM | Breakout Room 7 - Cambie

Speakers: Dan Perri, Tyler Aird, Robert Steele

VIRTUAL CARE, TELEMONTORING, AND REMOTE PATIENT CARE

CCS8.TPM Virtual Care, Telemonitoring, and Remote Patient Care

1:00 PM – 2:00 PM

Moderator: Wendy Tegart

CCS8.TPM.1 O - Bridging the Gap in Access to Care Utilizing Nurse Practitioner Virtual Care Solutions

1:00 PM - 1:15 PM | Breakout Room 8 - Stanley

Speaker: Valda Duke

CCS8.TPM.2 O - The next evolution of Telehealth and Virtual Health Solutions

1:15 PM - 1:30 PM | Breakout Room 8 - Stanley

Speaker: Tracy Milner

CCS8.TPM 3 P - The Unclosable Emergency Department: Deploying a virtual ED at provincial scale

1:30 PM - 2:00 PM | Breakout Room 8 - Stanley

Speakers: Tim Foggin, Joby McKenzie, Cory Fry

NETWORKING EVENTS

Break*Sponsored by e-Health*

2:30 PM – 3:00 PM

NETWORKING BREAK

Ask the Patient2:30 PM – 3:00 PM | Parq Grand Ballroom Foyer
(near the e-Health Host booths 97/98/99)

CONCURRENTS

Concurrent Sessions

2:30 PM – 3:30 PM

Breakout Rooms 1 - 8

ARTIFICIAL INTELLIGENCE IN HEALTHCARE

CCS1.TPM2 Artificial Intelligence in Healthcare

2:30 PM – 3:30 PM

Moderator: Naima Salemohamed

CCS1.TPM2.1 P - See You Soon! AI-Enabled ED Virtual Patient Intake and Queue Management Application

2:30 PM - 3:00 PM | Breakout Room 1 - Fairview Ballroom 1

Speakers: Peter Bak, Peter Voros, Arslan Idrees

CCS1.TPM2.2 O - Enhancing workflow efficiency by automating EMR tasks/ticklers and filing inbound faxes

3:00 PM - 3:15 PM | Breakout Room 1 - Fairview Ballroom 1

Speakers: Shreyansh Anand, Shane Teper

CCS1.TPM2.3 O - User Perspectives on Explainable Artificial Intelligence (XAI) in Healthcare: A Rapid Review

3:15 PM - 3:30 PM | Breakout Room 1 - Fairview Ballroom 1

Speaker: Naureen Mukhi

ARTIFICIAL INTELLIGENCE IN HEALTHCARE

CCS2.TPM2 Artificial Intelligence in Healthcare

2:30 PM – 3:30 PM

Moderator: Zen Tharani

CCCS2.TPM2.2 O - Digital Human Teammate to Empower Health Human Resources: An Innovation Collaborative

2:45 PM - 3:00 PM | Breakout Room 2 - Fairview Ballroom IV

Speakers: Mathieu LeBreton, Niraj Dalmia

CCS2.TPM2.3 O - From Scan to Solution: Harnessing AI to Address Physician Burnout

3:00 PM - 3:15 PM | Breakout Room 2 - Fairview Ballroom IV

Speaker: Simon Ling

**CCS2.TPM2.4 O - The use of AI in healthcare:
Perspectives from Canadians and Clinicians**

3:15 PM - 3:30 PM | Breakout Room 2 - Fairview Ballroom IV

Speakers: Simon Hagens, Abigail Carter-Langford

DIGITAL TECHNOLOGY AND HEALTHCARE HUMAN RESOURCES**CCS3.TPM2 Digital Technology and Healthcare Human
Resources**

2:30 PM - 3:30 PM

Moderator: Stephanie Rintol

**CCS3.TPM2.1 O - Increasing Healthcare Human Resource
Capacity through Clinician Interoperability and Patient
Access to their Own Information**

2:30 PM - 2:45 PM | Breakout Room 3 - Fairview Ballroom III

Speaker: Bobby Gheorghiu

**CCS3.TPM2.2 O - Preparing the Workforce for Long-Term
Sustainment of Health Information Systems**

2:45 PM - 3:00 PM | Breakout Room 3 - Fairview Ballroom III

Speaker: David Wiljer

**CCS3.TPM2.3 P - Transforming Pediatric Healthcare:
CHEO's Workday Implementation Journey**

3:00 PM - 3:30 PM | Breakout Room 3 - Fairview Ballroom III

Speakers: Mari Teitelbaum, Aaron Hudson

CONNECTED CARE AND INTEROPERABILITY**CCS4.TPM2 Connected Care and Interoperability**

2:30 PM - 3:30 PM

Moderator: Lorraine Blackburn

CCS4.TPM2.1 O - Overcoming challenges to primary care adoption of digital health technology: A clinician-focused approach

2:30 PM - 2:45 PM | Breakout Room 4 - Fairview Ballroom II

Speakers: Julie Latreille, Cynthia MacWilliam

CCS2.TPM.2 P - Implementing eReferral Across Canada: Transferring Knowledge, Sharing Learnings, & Identifying Opportunities

2:45 PM - 3:15 PM | Breakout Room 4 - Fairview Ballroom II

Speakers: Kim Lynch, Mauree Matsusaka, Jamie Murphy

CCS4.TPM2.3 O - Reduce medication errors and improve patient safety through PharmaNet/EMR Integration

3:15 PM - 3:30 PM | Breakout Room 4 - Fairview Ballroom II

Speakers: Miranda Cho, Raji Nibber

DIGITAL HEALTH EQUITY AND ACCESS**CCS5.TPM2 Digital Health Equity and Access**

2:30 PM - 3:30 PM

Moderator: Francesca D'Angelo

CCCS5.TPM2.1 O - Prioritizing Equity when Designing Digital Health Services

2:30 PM - 2:45 PM | Breakout Room 5 - Granville II

Speakers: Sarah Malerby, Danton Remacle

CCS5.TPM2.2 O - A geospatial platform to calculate patient-paid healthcare costs and CO2 emissions from e-health services

2:50 PM - 3:05 PM | Breakout Room 5 - Granville II

Speaker: Graham Mainer-Pearson

CCS5.TPM2.4 O - Intergenerational digital health learning experiences among South Asian older adults: findings and applications

3:15 PM - 3:30 PM | Breakout Room 5 - Granville II

Speakers: Jamie Vanden Broek, Pooja Ramachandran

VIRTUAL CARE, TELEMONITORING, AND REMOTE PATIENT CARE

CCS6.TPM2 Virtual Care, Telemonitoring, and Remote Patient Care

2:30 PM - 3:30 PM

Moderator: Anne O'Riordan

CCS6.TPM2.1 O - Effect of Digital Home Monitoring on Postoperative Outcomes in Patients Undergoing Thoracic Surgery

2:30 PM - 2:45 PM | Breakout Room 6 - Granville I

Speaker: Natasha Wood

CCS6.TPM2.2 O - Partnering on Appropriate Virtual Care - Patient-Informed Safe and Appropriate Care in Hospital at Home (HAH)

2:45 PM - 3:00 PM | Breakout Room 6 - Granville I

Speaker: Aida Hassani

CONNECTED CARE AND INTEROPERABILITY

CCS7.TPM2 Connected Care and Interoperability

2:30 PM - 3:30 PM

Moderator: Ovey Yeung

CCCS7.TPM2.1 O - Benefits Realization Management for a Provincial Data Integration through a Bi-Directional Information Exchange

2:30 PM - 2:45 PM | Breakout Room 7 - Cambie

Speakers: Dan Perri, Sarah Culgin

CCS7.TPM2.2 O - Catalyzing Public Health Excellence: Unleashing Digital Innovations through Transformative Public-Private Partnerships

2:45 PM - 3:00 PM | Breakout Room 7 - Cambie

Speaker: Kathryn MacDonald

CCS7.TPM2.3 P - Empowering Community Healthcare: A Digital Transformation Journey

3:00 PM - 3:30 PM | Breakout Room 7 - Cambie

Speakers: Bushra Kundi, Thanh Nguyen, Oliver Blunn

VIRTUAL CARE, TELEMONTORING, AND REMOTE PATIENT CARE**CCS8.TPM2 Virtual Care, Telemonitoring, and Remote Patient Care**

2:30 PM – 3:30 PM

Moderator: Cynthia Clarke

CCS8.TPM2.1 O - Acceptability, feasibility, effectiveness and future directions for synchronous video groups for health interventions: patient perspectives

2:30 PM - 2:45 PM | Breakout Room 8 - Stanley

Speakers: Neesha Hussain-Shamsy, Geetha Mukerji

CCS8.TPM2.2 O - Island Health Hospital at Home: Increasing Clinical Capacity through Zoom for Healthcare Video Visit iPads

2:45 PM - 3:00 PM | Breakout Room 8 - Stanley

Speakers: Cindy Li, Vanessa Wright

CCS8.TPM2.3 O - Shifting Post-Operative Care from Hospital to Home

3:00 PM - 3:15 PM | Breakout Room 8 - Stanley

Speakers: Nazila Sattari, Gasline Ternier

CCS8.TPM2.4 O - Revolutionizing Patient-Centered Care with Hospital at Home: Expanding the EHR into the Patient's Home

3:15 PM - 3:30 PM Breakout Room 8 - Stanley

Speakers: Morgan Chow, Iain McCormick

NETWORKING EVENTS**Break**

Sponsored by e-Health

3:30 PM - 3:45 PM

PLENARY**Closing Keynote and Closing Ceremonies**

3:45 PM - 5:00 PM | Kitsilano Ballroom - Level 4

Emcee: Avis Favaro

Speakers: Tamara Taggart

Moderator: Ian Lording



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